

TIME TO THINK TERMS & CONDITIONS

- Time to Think product can only be purchased through Kenya Airways ticketing offices.
- Bookings that qualify for Time to Think should be more than 24hours before departure. Anything less will not be eligible for Time to Think.
- There is no discount or exemption extended to our frequent flyer members.
- Time to Think is non-refundable and non-transferable to another booking or passenger.
- The ticket rules governing bookings that have Time to Think also form part of these terms and conditions.
- All ancillary products i.e chargeable seats, excess bags are not protected by Time to Think.
- Time to Think can only be purchased once on each booking.
- The applicable charges are per passenger occupying a seat. Infants are exempted from paying for Time to Think.
- In the event of a flight disruption, we shall endeavor to give you priority in the rebooking process and put you on the first available flight. We shall honour the Time to Think purchased based on the new departure date. In the event we are not able to do so, we shall advise and see how best we can assist.
- This product is only available and sold on flight bookings operated and marketed by Kenya Airways.
- In the event your booking is transferred to a flight operated by another airline, we cannot guarantee the same service hence we may offer a refund.
- Time to Think is not available for codeshare flights which are by other airlines.
- Kenya Airways reserves the right to modify and otherwise change these Terms and Conditions at any time in its sole discretion. Except as provided for in the preceding sentence, no amendment, modification or waiver to these Terms and Conditions shall be binding on Kenya Airways unless made in writing and signed by an authorized officer of Kenya Airways. These modifications or changes shall not impact material provisions of the Terms and Conditions, nor the tickets that have already been purchased.
- These Terms and Conditions constitute the entire and only understanding between the parties and replace any prior understandings or agreements



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(whether oral or written) relating to the subject matter hereof. Kenya Airways shall not archive nor make accessible the contract entered with you.

- The failure of Kenya Airways to exercise any of its rights shall not be construed as a waiver or relinquishment of the future performance of any of its rights, and your obligations with respect to such future performance shall continue in full force and effect.
- These Terms and Conditions shall be governed by the Laws of the Republic of Kenya.

These Terms and Conditions should be read in conjunction with Kenya Airways' Conditions of Carriage, Website Terms of Use, and Privacy and Security Policy which you can read on Kenya Airways' website: www.kenya-airways.com